



Commissioner of the Revenue Norfolk, Virginia



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FOR IMMEDIATE RELEASE

NORFOLK'S COMMISSIONER OF REVENUE & TREASURER ANNOUNCE CONTRACT FOR NEW ASSESSMENTS & COLLECTIONS SOFTWARE SYSTEM

New system will make assessments and collections faster and more efficient, and will improve customer service

October 4, 2005 - Norfolk's Commissioner of the Revenue, Sharon M. McDonald, and Treasurer, Thomas W. Moss, Jr., today announced the signing of a contract to procure a new assessments and collections software system for the City of Norfolk.

The new system will significantly enhance the services that both offices provide. For example, the new system will allow many transactions to be conducted online, and paid for by credit card.

"The Commissioner and I have been working to improve our assessments and collections system for nearly three years," said Moss. "The procurement phase has been a long process, but we are on our way to making our tax systems more efficient and customer friendly."

"We are excited about the change," said McDonald. "Once we are up and running with this new system, I am confident our customers will be pleased with the enhanced technology."

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